

ENERGY ASSISTANCE NORTHERN TERRITORY

Families and small businesses in the Northern Territory are doing it tough right now, with Australian energy prices skyrocketing under Labor. Across the country, household electricity costs have risen 15.5 per cent, and gas costs by over 26 per cent over the last year, with further power price rises expected across Australia of up to 25 per cent to hit from 1 July 2023 depending on where you live.

HERE ARE THREE SIMPLE TIPS TO HELP YOU SAVE MONEY ON YOUR NEXT BILL

1 SPEAK TO YOUR ENERGY RETAILER

Electricity prices in the NT are regulated by the Northern Territory Government. However, if you are having difficulties paying your bills, your energy retailer may be able to provide you with payment support, including a payment extension or a flexible payment plan.

If you are having a tough time paying your energy bills you may be able to join your retailer's hardship program which offers a range of support to customers. Your energy retailer is best placed to advise how they can assist you.

Contact your retailer and ask them for help.

2 ACCESS CONCESSIONS

The Northern Territory Government has concession arrangements that may be available to eligible consumers who are members of the Northern Territory (NT) Concession Scheme. There is also a number of other concession or allowance arrangements, including for eligible customers in caravan parks.

Further information about the Northern Territory Concession Scheme and other allowance arrangements is available at <https://nt.gov.au/community/concessions-and-payments/nt-concession-scheme/concessions/electricity>

3 FURTHER ADVICE

If you are having difficulties agreeing arrangements with your retailer, or are unhappy with the assistance your retailer has provided, the Ombudsman NT may be able to help.

The Ombudsman can be contacted on 1800 806 380 or at <https://www.ombudsman.nt.gov.au/>

** The Federal Government has announced energy price relief for selected households. More details to be announced over coming weeks as the package is finalised with the NT government.*